

Network Operations Solution



Ciber Inc.

ciber

Location: Greenwood Village, CO

Classification: Publicly Owned

Revenue: \$850M

Website: <http://www.ciber.com>

For more than 40 years, Ciber has delivered the technical savvy and IT solutions that help businesses achieve strategic goals. A global IT consulting company with some 6,500 people, Ciber has offices on four continents and in 15 countries. At any one of them, you'll find a team of top-tier technologists and business leaders who care deeply about delivering exceptional outcomes for your organization

Challenge

- "Consolidation and standardization of Global Network services and carriers
- "Non-standardized security model and processes globally
- "Ability to utilize real time collaboration tools to improve corporate communication . Video and IM tools

Solution

- "Architect and implement single carrier global network with standardized quality of service and system configurations
- "Implementation of next generation security model and technology systems
- "Design and implement new technology collaboration applications and network technology . Lync Online and Cisco VTC
- "Implementation of centralized and standardized metrics and monitoring solution . Solarwinds: NPM, SAM, WPM, Virtualization modules

Services

- "Global network support operations engineers
- "Centralized monitoring and management tools operations- Solarwinds
- "Microsoft Office365 Enterprise Services . Email, Lync and SharePoint Online
- "Technology strategic planning and architecture services

Benefit

- "Global network cost reduction, capacity increase and improved stability
- "Global corporate communication platforms to improve team collaboration
- "Improved visibility of critical IT systems and applications
- "IT security rating increased to top tier by independent study